

Customer Code of Conduct

We want to create a warm, nurturing environment that encourages our kids to explore, form friendships and work effectively. The following codes of conduct help us meet those goals.

Student Contract

- I realize that every problem has more than one solution. I also realize that at LEARN, we often work in teams, and a successful team is one in which we consider EVERYONE's solution and ideas. I will not criticize anyone's ideas.
- I will be constructive and supportive with all the people with whom we share this experience.
- I agree that each meeting is valuable, and I will attend each meeting if at all possible. I will notify my teacher/team leader as soon as possible if I cannot attend. I understand that missing meetings may mean that I'm not prepared to participate in an event or tournament, and I may have to observe rather than participate.
- I agree to cooperate on whatever solution my team chooses, even if it is not my first choice.
- I or other members of our team will create all solutions, including props, costumes, signs, etc.
- I understand that every team or person that offers solutions to a challenge or problem is a "winner." I will show all participants in this program the utmost respect.
- My team's goal is to do our best to solve challenging problems.
- I am committed to helping build a strong and happy team. I will not bring personal conflicts, romantic relationships nor romantic displays (such as holding hands or sitting on laps) into team events; I understand that such interactions can damage team dynamics.
- We welcome people from all walks of life and all backgrounds. We do not and will not limit participation on the basis of race, creed, color, religion, gender, gender orientation or national origin. To create an environment in which all participants and guests feel comfortable, safe and able to focus on what we're here for – science and math – I will not discuss politics, religion and other potentially divisive subjects during LEARN events or on LEARN-related Web sites and emails.

Parent & Mentor Contract

- I will give every child in this program room to explore and grow by encouraging them to find their own solutions to each challenge. I will not do their jobs for them.
- I realize that every problem has more than one solution. I also realize that a successful team is one in which we consider EVERYONE's solution and ideas. I will not criticize anyone's ideas.
- I will be constructive and supportive with all the people with whom we share this experience.
- I agree that each team meeting is valuable, and I will attend each meeting if at all possible. I will notify the coach as soon as possible if either I or my child(ren) cannot attend. I understand that missing meetings may mean that my child is not prepared to participate in an event or tournament, and he/she may have to observe rather than participate.
- I agree to cooperate on whatever solution our team chooses, even if it is not my first choice.
- I understand that every team or person that offers solutions to a challenge or problem is a "winner." I will show all participants in this program the utmost respect.
- My team's goal is to do our best to solve challenging problems.
- I will do my utmost to make every child in this program feel welcome, safe and valued. If I hear or see anyone treating a child with anything less than respect, I will report the problem to a team leader or LEARN Board member immediately.
- We welcome people from all walks of life and all backgrounds. We do not and will not limit participation on the basis of race, creed, color, religion, gender, gender identity, sexual orientation or national origin. To create an environment in which all participants and guests feel comfortable, safe and able to focus on what we're here for – science and math, I will not discuss politics, religion and other potentially divisive subjects during LEARN events or on LEARN-related Web sites and emails.